HughesNet[®] Gen5 Service and Pricing Guide

HughesNet

All plans inlcude 25 Mbps download speeds and 3 Mbps upload speeds¹

20^{GB}/_{per month} 30^{GB}/_{per month} 50^{GB}/_{per month}

Pricing shown before current offers are applied.

All Service Plans Include:	
Built-in Wi-Fi	Bonus Zone: 50 GB/month of FREE data (2am-8am)
25 Mbps download speeds / 3 Mbps upload speeds ¹	Data-saving features: Video Data Saver ² , SmartTechnologies
24-month Commitment	No hard data limits ³

Equipment and Installation	Purchase	Lease	Optional Services	
Equipment: .74m antenna, Radio & Wi-Fi Modem	\$249.99	\$14.99/month	Express Repair - Basic ⁴ Express Repair - Premium ⁴	\$7.95/month \$11.95/month
Standard Installation	\$199.99	FREE		
Lease Set-up Fee	N/A	\$99.00	(GB) Data Tokens	3 GB/\$9 10 GB/\$30
HughesNet Voice			Data Tokens	5 GB/\$15 25 GB/\$75
Home Voice with Two-year Commitment \$29.95/month				
Home Voice with No Commitment		\$39.95/month	ZoneAlarm	1 PC/\$1.95/month 3 PCs/\$2.95/month
Home Voice ATA Equipment \$75 one-		\$75 one-time		
Options				
International 200		\$9.95/month	PC System Essentials	\$3.95/month
International Unlimited		\$22.95/month	<u> </u>	

Early Termination Fees

Voice:

Before Installation: The amount collected at time of order will be refunded. Purchase:

> After Installation: Up to \$400 service termination fee. After 90 days, the amount will decrease by \$15 per month for each month of active service.

Before Installation: The amount collected at time of order will be refunded. Lease:

> After Installation: Up to \$400 service termination fee. After 90 days, the amount will decrease by \$15 per month for each month of active service. \$300 Unreturned Equipment Fee is charged if equipment is not returned in good condition within 45 days of cancellation date.

> After 24-month Commitment: \$300 Unreturned Equipment Fee is charged if equipment is not returned in good condition within 45 days of cancellation date.

Cancellation WITHIN 30 days (commitment option): No service termination fee. Equipment will be refunded if returned in good condition within 45 days of cancellation.

After 30 days (commitment option): Up to \$240 service termination fee. Amount will decrease by \$10 per month for each month of active service. Equipment charge is forfeited.

- Actual speeds may vary and are not guaranteed. Visit legal. Hughes Net. com for more information.
- Streaming is optimized with video streams at DVD quality (up to 480p). For best performance, leave any video streaming applications at their default automatic resolution setting. You may choose to change the video resolution at any time. Most video services are supported. Not all video sources are identifiable.
- 3. If you exceed your monthly plan data, you will experience reduced data speeds, may be as low as or lower than 1 Mbps, until your next billing period.
- Express Repair Basic includes 2nd business day onsite service, 8am–5pm, Monday through Friday. \$29.95 per onsite repair incident applies in addition to monthly fee. Express Repair - Premium includes next business day onsite service, 8am-5pm, Monday through Friday. \$29.95 per onsite repair incident applies in addition to monthly fee.

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